# TUNG D. NGUYEN (HE/HIM)

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# **Projects**

#### Schematic Intel Consultation and Development – Final Project

- A team of four members developed a set of three deliverables which involved in requirement analysis, patenting consultation and front-end landing page development, under the span of only three working months, with ~120 hours of personal contribution.
- Implement a **Scrum-like project management method** to develop and deliver said deliverables, while delegating equal workloads to each member, ensuring a **professional** and **all-can-contribute** ideal amongst the team.
- My contribution involves **developing, documenting and delivering** the landing page, client-facing interactions (up to 40-hour-worth of meetings, workshops and constant updates).
- The developed front-page has now been deployed on: <a href="https://schematicintel.com/">https://schematicintel.com/</a>

#### **Real Estate Analytic & Interactive Visualisation**

- Perform comprehensive **data cleaning**, **conforming**, and **wrangling** on 10k+-record Victorian Real Estate dataset and generate self-serving analytic dashboard.
- Utilised KNIME Analytics Platform, Tableau Prep Builder, Tableau Desktop and Tufte's visualization design principles to the output's development
- Tableau Public link: public.tableau.com/views/tdn\_rptA\_dump\_tblu\_s12023/1DensityofListingsinRegions

#### **Data Warehouse Simulation Team Project**

- High Distinction (final grade of 92%) collaborative development project of a **Data Warehouse simulation** hosted via **Oracle Database platform.**
- Utilised Oracle SQL Developer to generate ETL simulation scripts and communicate with remote training database.

# Education

# Ba. of Information and Communication Technology – Business Systems

01/2021 - 12/2023

Swinburne University of Technology - Hawthorn, Melbourne, Victoria

- Received International Excellence Scholarship -Undergraduate (75% of total tuition fee)
- Top achieving in Database Analysis and Design (99/100), Problem Solving with ICT and Mobile Business and Social Media. Receiving 90+/100 results in Database Systems, high 80s/100 in Data Visualisation, Fundamentals of Data Management and BI & Data Visualisation modules.
- Member of Swinburne's Volunteer Community & Secretary of Indoors Recreational Sports Club.
- Graduated with a final GPA of 3.625.

VCE Year 11 & 12 01/2019 - 12/2020

Strathmore Secondary College - Strathmore, Melbourne, Victoria

- Achieving 97.50 ATAR
- Top #1 achieving student in VCE Mathematical Methods and VCE Data Analytics (formerly Informatics) of Strathmore SC's 2020 cohort.

Strategy Intern 11/2023 - 2/2024

#### Commonwealth Science and Industrial Research Organisation (CSIRO) - Clayton, Victoria

- Engaged in constant "get-to-know" sessions with strategy analysts and document requirements based on the project's owner descriptions under the span of **one month** from employment start.
- Implement model fine-tuning by utilising HuggingFace's Transformers API on **7000+ records**, performed text-classification inference-making and data analysis.
- Engaged in brief **literature review** and conducted **technical pilot experiment** to explore the capabilities of Artificial Intelligence-enabled tools in Corporate Strategy activities within the organisation's internal operations. Presented findings in front of Strategy executive and directors.

## Casual Mathematics Tutor/Mentor

11/2022 - Current

#### Art of Smart Education - Melbourne, Victoria

- Adapt and deploy flexible structure lessons/deliverables to customers based on their constantly changing needs, as well as the F-10 and VCE curriculum guidelines.
- Employed patient, calm demeanour to guarantee satisfying outcomes for challenging students while provided an open approach to ensure their natural academic growth.

## **IELTS Certificate Teaching Assistant/Librarian**

06/2018 - 11/2018

## The IELTS Workshop - Hanoi, Viet Nam

My responsibilities as a commissioned Teaching Assistant are to:

- Actively assisted 5-10 students (concurrently) aged 16-26 in IELTS skill-check practices.
- Provide supervision and additional support at the centre's library to ensure efficient operation while closely attending to customers' needs.

My employment ended in November 2018 as I was preparing to pursue my education as an International VCE Student in Melbourne, Australia.

# Skills & Achievements

- Third-place winner in SAS Viya for Learners analytic challenge 2023.
- Experience with knowledge-sharing and project management toolsets such as **Jira**, **SharePoint**, **Outlook** and the **Microsoft Office Suite**.
- Experience in Scrum-like projects.
- Novice-Intermediate non-academic knowledge in **Python** (specifically in data-driven libraries such as **pandas**, **matplotlib** for visualization, and data collection from public REST APIs)
- Academic-level experience with MySQL, PostgreSQL, and Oracle database management & Proficient in basic SQL and PL/SQL scripting.
- Academic-level training in Data Warehousing, ETL and data wrangling processes at small scale (using Tableau Prep Builder, KNIME Analytics Platform.)
- Basic knowledge in regression and classification learning models and training (KNIME graphical pipeline.)
- Academic-level training in utilising Tableau Desktop and D3.js library for data visualisations and analysis.
- Web/Webapp-development with HTML5, CSS3, JavaScript (Vanilla, HTMX, ReactJS) and basic knowledge of Python's Django Framework, Flask library.